

# Student Services

Crown Institute

## Welcome to Sydney

At CIBT we aim to provide our students with a comfortable and positive environment. Our range of services will ensure that your stay in Sydney is as smooth and comfortable as possible.



## Student Welfare

The Student Counselor of Crown Institute of Business and Technology is available to provide general advice and assistance with matters such as studying, academic pathways, homework, accommodations, job assistance, personal issues and language problems. Students requiring special or intensive assistance must contact the Student Counselor or Student Services Manager who may refer them to an appropriate external service. The Student Counselor is responsible for ensuring students have access to the services they need to help them live and study in Sydney. If you are unsure about any problems you may be facing, feel free to see our Student Counselor who is ready to give you guidance and support.

## Accommodation Services

Assistance will be provided regarding suitable accommodation from our counsellors. There are a number of different alternatives available to our students, including homestay, hostels, lodges and rental accommodation.

### What is Homestay?

Homestay accommodation involves living with Australian families to experience the Australian lifestyle. Breakfast and dinner is provided on weekdays and all meals provided on weekends.

### Room Rental

Rent a room in a house or apartment, you will

need to buy and cook your own food and participate in cleaning and household chores.

### Hostel/Lodge

Hostel/ Lodge accommodation does not provide meals. You will live in a single room with a shared bathroom and laundry.

### Orientation

Orientation is conducted on the first day of commencement. Its purpose is to fully inform new students of most aspects of life at Crown Institute and provides an introduction and assistance to studying, Sydney's cost of living, transport, facilities, and accommodation. In addition, members of staff will be introduced, a tour of CIBT and the local area will take place and an opportunity to ask questions will be given.

### Visa Queries

Our Student Services Manager will assist students with visa renewals and related matters.

### Other

**Additional services include:** Tutoring clinics, kangaroo club membership, email, facsimile and photocopying services, familiarisation visits to local TAFE, business colleges, universities, airport pick up/ transfer and further study advice.